

Appendix no. 2

Information on exercising the buyer's right to withdraw from the purchase contract

1. The law on the withdrawal from a purchase contract

You have the right to withdraw from this purchase contract without giving a reason within 14 days.

The period for withdrawing from the contract expires 14 days from the day when you or a third party designated by you (with an exception of a carrier) will take over the goods.

When exercising the right to withdraw from the purchase contract, inform us of your decision to withdraw from this purchase contract with a clear statement (for example by e-mail sent to the address objednavky@geniuso.sk, by letter sent by post to the address Geniuso, s.r.o., Rudohorská 33, Banská Bystrica 974 11, Slovakia, by phone or text message to the phone number +421 948 886 903).

For this purpose, you can use the provided form for withdrawing from the purchase contract, which can be found as the attachment no. 1 of these business and complaint conditions. You can also fill out and send us any other clear declaration of withdrawal from the purchase contract electronically via our form on our website www.geniuso.sk/en/kontakty. If you use this option, we will immediately confirm the withdrawal from the purchase contract by e-mail.

The deadline for the withdrawal from the contract is also fulfilled if you send a notice claiming the right to withdraw from the purchase contract before the withdrawal period expires. You can withdraw from the purchase contract also before the beginning of the time limit period.

2. Consequences of contract withdrawal

In case of withdrawal from the purchase contract, we will refund all payments you made with respect to the purchase contract, especially the purchase price including the cost of delivering the goods to you. This does not apply to additional costs if you have chosen a different type of delivery than we offer. Also it does not apply to the costs of additional services, if they were the subject of the contract and if they were fully provided.

Send the goods back to us or bring them to the address of the company headquarters without undue delay and in any case no later than 14 days from exercising your rights to withdraw from the contract. Please, note that you bear all the cost of returning goods.

In the event of withdrawal from the purchase contract, you are liable in accordance with the Slovak law for any decrease in the value of the goods as a result of handling it (from the time of its delivery to the moment of its return) in a way other than what is necessary to determine the nature, properties and functionality of the purchased goods.

You will be reimbursed only after the returned goods have been delivered back to our address. Reimbursement will be carried out without charging any others fees and without undue delay, no later than 14 days from the day we receive the goods. Reimbursement will be carried out the same way that you used for the purchase from our webstore, unless you have expressly agreed to a different payment method.