

# Complaint form

Seller:	Buyer:
Geniuso , s. r. o.	Name and surname / Company:
Headquarters: Rudohorská 33, Banská Bystrica 974 11, Slovakia	Address / Headquarters:
ID: 43 969 721 VAT ID: SK 2022543545	ID number:
E-mail: <a href="mailto:objednavky@geniuso.sk">objednavky@geniuso.sk</a>	E-mail:
Phone: +421 948 886 903	Phone:

I hereby assert the right of liability for defects in the goods purchased from you, for which the manufacturer, supplier or seller is responsible.

Order number:	Date of order:
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Name of claimed goods:
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Detailed description of the claimed defect :
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<b>Accompanying attachments*:</b> <ul style="list-style-type: none"><li>• PHOTO DOCUMENTATION</li><li>• COPY OF INVOICE</li><li>• CLAIMED GOODS</li></ul> <b>*Strike out if not applicable</b>
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In accordance with the applicable legislation, I prefer handling the complaint in the following way:

<input checked="" type="checkbox"/>	If it is a repairable defect : REPAIR OF THE GOODS
<input type="checkbox"/>	If it is an irreparable defect that prevents the proper use of the goods, you have the right to decide: <input type="checkbox"/> EXCHANGE THE GOODS for goods without defects with the same or better technical parameters, or <input type="checkbox"/> withdrawal from the contract.
<input checked="" type="checkbox"/>	If it is another non-removable defect : REASONABLE DISCOUNT FROM THE PRICE OF THE GOODS
<input type="checkbox"/>	Other preferred solution for processing the claim (please indicate your preferred solution):

I would like to send the repaired/replaced goods **to the address given in the header or to another address:**

IN:	On:	Signature:
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